Information Technology Services

Information Technology Services (Zentraler Informatikdienst, ZID) provides computing and communications services on campus.

Most information about our services here on the web is in German. The language switch "Deutsch | English" on the right top of each page indicates if there is an English version of the page.

Student Computer Services

See Student Computer Services

Services for TU Employees

- telephone, access to the university net (TUNET) in your office, email
- software (operating systems, application software) and maintenance for your workstations and servers
- high performance computing resources
- external access to TUNET

See Details

Service Center

If you have a question or a problem concerning the services of the ZID please don't hesitate to contact the Service Center. Somebody will be there with a good command of the English language.

The Service Center is located at:
1040 Wien, Wiedner Hauptstraße 8-10
"Freihaus", 2nd floor, yellow area, see map
Walk-in hours: Monday to Friday, 8 a.m to 5 p.m.

Tel: (01) 58801-42002
Fax: (01) 58801-42099
E-Mail: office@zid.tuwien.ac.at, help@zid.tuwien.ac.at

Service Ticket System (Online-Queries): http://service.zid.tuwien.ac.at/support/

Address

Wiedner Hauptstraße 8-10 / E020, 1040 Wien

Tel.: (01) 58801-420 02
Fax: (01) 58801-420 99
E-Mail: office@zid.tuwien.ac.at
Web: www.zid.tuwien.ac.at

Director and groups

Dipl.-Ing. Albert Blauensteiner

https://www.zid.tuwien.ac.at/information_in_english/?type=1400
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Group "Standardsoftware" (E020B):
  Dipl.-Ing. Martin Holzinger

Group "Kommunikation" (E020C):
  Dipl.-Ing. Dr. Johannes Demel

Group "Zentrale Services" (E020D):
  Ing. Dipl.-Ing. Wolfgang Meyer MSc.