Discounted Software for students of TU Wien, without printed documentation, only for non-commercial use, available for download.

Products, e.g.:

- **Graphic/Visualization:** CorelDRAW, MS Visio, OriginPro, SigmaPlot, Solid Edge, SOLIDWORKS
- **Mathematics:** Maple, Mathcad, Mathematica, MATLAB, SPSS
- **Office Automation:** EndNote, MS Project, MS Office 365 ProPlus
- **PC System Software:** MS Windows 7, MS Windows 8.1, MS Windows 10
- **Programming, Utilities:** Avira Antivirus, Sophos Anti-Virus, MS Visual Studio

Download [www.zid.tuwien.ac.at/studentensoftware/](http://www.zid.tuwien.ac.at/studentensoftware/)

**TUcard Kiosks**

For the extension of the validity of student identity cards (TUcards) terminals (TUcard kiosks) are provided at different locations, see: [www.zid.tuwien.ac.at/tucard/verlaengerung/](http://www.zid.tuwien.ac.at/tucard/verlaengerung/)

Newly registered students will receive the TUcard automatically. For each continued semester the validity of the TUcard must be extended at a kiosk.

Service Center:
Monday to Friday, 8 a.m to 5 p.m.
Wiedner Hauptstr. 8-10 („Freihaus“),
2nd floor, yellow area

Information, assistance, accounts, reset forgotten passwords (show your student ID), TUcard related problems.

**e-mail:** studhelp@zid.tuwien.ac.at

**Web:** [www.zid.tuwien.ac.at/student/](http://www.zid.tuwien.ac.at/student/)

**Helpful Links**

**Campus Information System:** tiss.tuwien.ac.at
Login: StudentID and TU Password

Student Representation: [www.htu.at](http://www.htu.at)
Jobs, Career Center: [www.tucareer.com](http://www.tucareer.com)
eLearning (TUWEL): [tuwel.tuwien.ac.at](http://tuwel.tuwien.ac.at)
TU Library: [www.ub.tuwien.ac.at](http://www.ub.tuwien.ac.at)

Winter Semester 2017/18
The ZID provides several internet services for students.

### Personal Account, TU Password

Activate your account: [www.zid.tuwien.ac.at/student/account/pin.php](http://www.zid.tuwien.ac.at/student/account/pin.php), entering your name, student id and a PIN code.

You can find the PIN code on the payment form for the tuition fees. The PIN code will be invalid after the activation of the account. When registering for our services, you agree to abide by the rules of the university ([www.zid.tuwien.ac.at/regelungen/](http://www.zid.tuwien.ac.at/regelungen/)). Choose your password (TU password), it will enable you to use our services and to register for further services.

### Personal e-mail Address, Webmail

Your e-mail address is: `eStudentID@student.tuwien.ac.at`

You can set up an address like `vorname.nachname@student.tuwien.ac.at` through TISS.

Server: `mail.student.tuwien.ac.at`

1 GB, configuration: [www.zid.tuwien.ac.at/student/internet_services/e_mail/](http://www.zid.tuwien.ac.at/student/internet_services/e_mail/)

Webmail: [https://webmail.tuwien.ac.at/](http://www.zid.tuwien.ac.at/student/internet_services/e_mail/)

### Storage

Storage (2 GB) at server `home.student.tuwien.ac.at` (automatically connected home directories in the computer rooms).

Remote access via SCP or Samba.

[www.zid.tuwien.ac.at/student/internet_services/home/](http://www.zid.tuwien.ac.at/student/internet_services/home/)

### Info-Terminals (TU Intranet):

Karlsplatz 13: foyer/aula, next to lecture hall HS 8, next to Department for studies and examinations.

Güßhausstraße 25, foyer/aula

Güßhausstraße 27-29, foyer/aula

„Freihaus“: study room, 1st floor Getreidemarkt 9, next to lecture hall Radinger

### u:book Sale

Sale of high quality notebooks with extended service for universities.


[www.ubook.at](http://www.ubook.at)

### Internet Access, WLAN, VPN

WLAN networks für students: tunet, eduroam

Login with `eStudentID@student.tuwien.ac.at` and TU password.

Instructions: [www.zid.tuwien.ac.at/tunet/wlan/](http://www.zid.tuwien.ac.at/tunet/wlan/)

VPN enables unlimited usage of all internal web services of TU Wien:

[www.zid.tuwien.ac.at/tunet/vpn/](http://www.zid.tuwien.ac.at/tunet/vpn/)

### Computer Rooms: More Than 250 PCs

| FH1 | „Freihaus“, ground floor, red area |
| FH2 | „Freihaus“, 2nd floor, yellow area, next to Nöbauer lecture hall |
| FH3 | HTU FS Physik: „Freihaus“, 2nd floor, yellow area, next to lecture halls 2, 3, 4 |
| GH1 | „Güßhaus“ – old building, Güßhausstraße 25, 3rd floor |
| GH2 | „Güßhaus“ – new building EI, Güßhausstraße 27-29, ground floor |
| GH3 | „Güßhaus“ foyer/aula, Güßhausstraße 27-29, ground floor |
| TR | Treitschlaße 3, 1st floor, next to FS Informatik |
| BIB | Main library, Resselgasse 4, 1st floor |
| GHA | „Güßhaus“ foyer/aula, Güßhausstraße 25 and 27-29, ground floor |
| GM | Getreidemarkt 9, basement |
| GM1 | Lehargasse 4, basement |
| GM2 | Getreidemarkt 9, 1st floor |
| PM | Operngasse 11, ground floor |
| KP | Karlsplatz 13, stair VII, above HS 7 |

Wheelchair accessible PCs are provided at Karlsplatz foyer/aula, „Freihaus“, Güßhausstraße 27-29, at „Lehartrakten“, at the Library and at Getreidemarkt 9 next to lecture hall „Radinger“.

[www.zid.tuwien.ac.at/student/internet_raeume/](http://www.zid.tuwien.ac.at/student/internet_raeume/)